





We are pleased to offer patients a safe and convenient way to communicate with their physician online, review summaries of their hospital and physician office visits, and review lab results. My Halifax Medical Record is a tool for patients to view, download, or transmit their health information.

How to Register

1. Go to www.sentara.com
2. Click on the Patient Login icon at the top-right of the homepage  Patient Login
3. When prompted, confirm your location by selecting Southern Virginia
4. Click Register Online if you do not already have an account. If you do, skip to step 7
5. Click the Patient Option 
6. Follow instructions to register your account
7. Once registered, click on providers at the top of the page, then click on +Add provider or facility for [your name]
8. In the Search for Provider or Facility, enter your provider's name, and click search
9. Click Select beside your provider's name under the search results
10. A 'Request to Join' message will be sent to your provider for approval
11. You will be sent a message of approval once your request has been accepted (This could take up to 2 business days)
12. Once your request has been approved, log back into your account and click on Health Records then Documents to access a summary of your last hospital or physician office visit

Available Services for Sentara Primary Care and Specialty Offices

Request Appointments

Review Lab Results

Refill Medications

Message Your Doctor

Referral to Another Provider

This form of communication is not intended for emergency or same-day requests.

Please call your provider's office for same-day requests. In certain cases, another medical staff member from your provider's office may respond to this message.

For Assistance, please call My Halifax Medical Record support at 1-866-735-2963